# BIKEHDRIVE

**ACTIVE TRANSPORTATION ALLIANCE** 

2024- 23nd Annual



#### **EVENT SCHEDULE** 8:00 am - 12:30 pm | FESTIVAL DuSable Lake Shore Drive will open to bicyclists upon police 6:30am | OFFICIAL START approval. We recommend you start by 8am to make the most of your ride. Bicyclists may no longer enter DuSable Lake Shore Drive 10:30 am | CLOSURES BEGIN at Jackson. At 10:35am, riders must be north of Randolph Street or south of CHECKPOINTS 10:35 - 10:45 am | Roosevelt Road. At 10:45 am, riders will be redirected to the festival REDIRECTED at Oakwood (south) or Fullerton (north) checkpoints. Depending on your location on the route, riders will be guided ROLLING 10:45 - 11:15 am off DuSable Lake Shore Drive onto the Lakefront Trail to return CLOSURES to the festival.

#### **Shirts**

- Managers will be wearing orange
- Volunteers will wear green tech tees

# Whoa Whoa... I'm totally gonna forget this information! Where can I find it?

# Volunteer Resources Page

Information for each volunteer position Including infographics, videos and additional messaging

Website:

https://activetrans.org/aboutus/get-involved/volunteerresources



ABOUT US - OUR WORK - RESOURCES - EVENTS BLOG MEDIA

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Volunteer Resources

#### General Volunteer Information:

JOIN OR RENEW

VOLUNTEER

VOLUNTEER

BUSINESS MEMBERSHIPS

SPONSOR US

BECOME AN AMBASSADOR

CREATE YOUR HEALTHY TRANSPORTATION LEGACY

SHARE DI

General Volunteer Event and Emergency Information-General event information including timeline, information about Active Transportation

information including timelline, information about Active Transportation Alliance and Emergency procedures. All volunteers she be familiar with this information before the ride: General Volunteer INFOgraphic

**Download: Volunteer Code of Conduct PDF** 

Download: Zello instructions

2023 Volunteer Training Nights:

Monday August 21st and Wednesday August 23rd-Both sessions will be held in the evening, virtually. Volunteers must only attend one session Sign up will come soon.

#### Information by Volunteer Position:

#### Ride Marshal Volunteer

Job Summary: Cyclists experienced in bike repair and in first-aid are needed to patrol the route, assist in changing flats, make minor adjustments to bikes, and help Course Marshals direct the riders. A limited number of Ride Marshals will be chosen based on experience. Ride Marshals must wear helmets and attend an information session before the event.

Download: Ride Marshal Volunteer Infographic

#### Checkpoint Marshal Volunteer

JOIN NOW

Support better biking, walking and transit

DID YOU KNOW?

Decades of research shows that expanding roads doesn't provide lasting congestion Job Summary: Direct riders through the checkpoints to confirm all riders are registered for the event, adjust checkpoint infrastructure and barricades as necessary, provide checkpoint registration support, and offer encouragement. Bike to your volunteer check-in location if you can, so you can move around the checkpoint area, as needed. If biking, clease wear a helimet.

Download: Checkpoint Volunteer Infographic

Download: Key Messages for Checkpoint Volunteers

Course Marshal Volunteer

### Volunteer Infographics

## Printed Infographic handout!

Nuanced info such as:

- Where do I find a bathroom?
- What is this event?
- What should I be doing?
- Emergency Procedures?
- What should I say to the riders?

#### **VOLUNTEERS**





Thank you for volunteering with the Active Transportation Alliance!
We work to improve conditions for people to walk, bike or use public transit.
Bike the Drive is our annual fundraiser. The course is 30 miles in total running from
Museum of Science and Industry in the south to Hollywood Blyd. in the north.



The Festival is held in Butler Field from 8:00am -12:30pm



Rest Stops are located at Bryn Mawr, Museum of Science & Industry and central at Jackson and Columbus / all have water and snacks

Managers are in Orange Polos. Any manager can help you!

If you are approached by media, don't make a comment. Direct them to our Media Director,

Clare McDermott at 773.391.7709

#### RIDE SCHEDULE

6:30 am 1
OFFICIAL START C

DuSable Lake Shore Drive will open to bicyclists upon police approval. We recommend you start by 8am to make the most of your ride.

-> 10:30am CLOSURES

CLOSURES BEGIN
Bicyclists may no longer enter
DuSable Lake Shore Drive
at Jackson.

10:35 - 10:45 am CHECKPOINTS REDIRECTED At 10:35 am, riders must be north

At 10:35am, riders must be north of Randolph Street or south of Roosevelt Road. At 10:45am, riders will be redirected to the festival at Oakwood (south) or Fullerton (north) checkpoints.



10:45 - 11:15am Depending on your location on the route, riders will be guided off DuSable ROLLING CLOSURES Lake Shore Drive onto the Lakefront Trail to return to the festival.

Text BIKETHEDRIVE VOLS to 52886 to receive important info or emergency notices.



If YOU encounter an emergency, use Zello to communicate to your manager. Note your location. If you witness an entrance or exit to DuSable Lake Shore Drive without police presence or have a non-emergency call 312.216.04646

If you encounter a lost rider, stay with that rider and use Zello to communicate with your manager.

The Event Alert System's color coded flags communicates the status of conditions to participants, volunteers and vendors. Please familiarize yourself with the color indicators and remain alert for directions from event officials and volunteer leaders. Look for the flags at the Rest Stops, Festival and across the course.

ALERT LEVEL	EVENT CONDITIONS	RECOMMENDED ACTIONS
EXTREME	Event canceled / Extreme and dangerous conditions	Participation stopped / Follow event official instructions
HIGH	Potentially dangerous conditions	Slow down / Observe course changes / Follow even official instructions / Consider stopping
MODERATE	Less than ideal conditions	Slow down / Be prepared for worsening conditions
LOW	Good conditions	Enjoy the event / Stay alert



Emergency weather shelter locations are:

South Side- Museum of Science & Industry – enter garage at the northwest corner of MSI, located at E. 57th Street and S. Cornell Ave.

South Side - Soldier Field North Garage - accessible via 18th St Central/Festival - Millennium Park parking garage - accessible via the Northwest corner of Butler Field at the intersection of Columbus Dr. and Monroe St. North Side - DuSable Lake Shore Drive underpasses on the North Side

We encourage volunteers to bring rain gear in case the weather changes!



### ACCOMMODATIONS TEAM VOLUNTEER



Mobile volunteer support. Provide water replenishment and snacks to Course Marshals along the route. Volunteer Accommodations Team members are asked to provide their own bike trailer and must wear a helmet.

- 1 Check-in at 5:30 am to receive volunteer fuel supplies, first aid kit, incident reports and your volunteer t-shirt
- 2 Assist unloading supply trucks, Replenish items, Keep the rest stop clean

3 Hand out single portion sizes to riders

- 4 Ask participants to show their Rider Numbers to receive water or snacks
- 5 Use plastic gloves when handling food
- 6 Ensure all participants ride in the same direction
- 7 Be aware of bike repair, first aid, and reunion locations to direct riders and help them find the location they are looking for. If a rider appears lost or is looking for someone they have lost, help that person find the Reunion Coordinator at your rest stop.
- Pay attention to and cheer on riders
- If you see pedestrians trying to cross at Jackson or Monroe please tell them those crosswalks are closed and that they should use the Randolph or Roosevelt road crossing.
- Potholes are also a safety concern for our riders. If you see a pothole, please mark with spray chalk and/or caution tape. If you are able to stay near the pot hole to warn riders, please do so.
- If you see DuSable Lake Shore Drive exit or entrance unmanned (no police or Traffic Management personnel), please use Zello to immediately alert your Volunteer Manager.



is located in the Festival at the Information



Need a Restroom? Each rest stop and check point has porto-lets. Or request Volunteer accommodations or a SAG vehicle to come take your spot while you go to restroom.



Need additional help during your shift, contact your Volunteer Manager.



If you experience harassment or discrimination and would like to report it, scan this QR code. An Event Manager will reach out to you following the event.

# Split up!

Festival will stay in the main room

Route will move into a breakout with Brittany

# Festival!

# Volunteer Managers

They'll be wearing orange polos.

# All volunteers are required to check in and out.

- Volunteers will be sent the following info BEFORE volunteer shift:
  - Exact location
  - Check in time
  - Manager contact information/cell phone

#### Check in/out Location:

Grant Park/Butler Field – Festival location

# FESTIVAL SCHEDULE

**6:30 am** – Bike the Drive starts with Police "all clear" Cyclists start to the north and to the south

7:00am: Vendor and Exhibitor Set-up

8:00am: Festival Opens

11:30am: Festival Breakdown begins

**12:00 pm** – Car traffic fully restored to Lake Shore Drive

\*\*11:30 - 12:30 pm — Jackson remains closed to car traffic between Columbus and Lake Shore Drive for Bike the Drive Post-Ride Festival

12:30p-All streets returned to regular car traffic

## Safety and Security

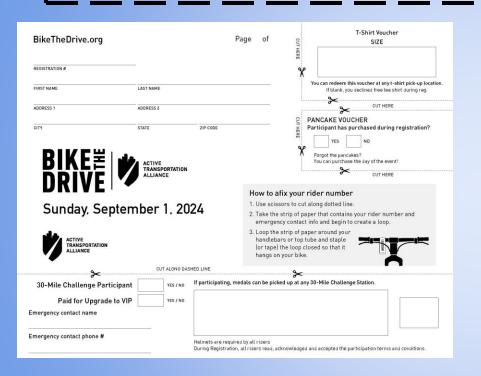
- EAS (Event Alert System color coded flags) used by the Marathon and other major events. 12 flag systems spread across event & festival. We are also implementing airhorns. 3 short blasts will alert all to tune into Zello/texts
- Security Presence If you encounter a rowdy or unsafe participant you can alert nearby Security or ask your manager to call (via Zello) for security

ALERT LEVEL	EVENT CONDITIONS	RECOMMENDED ACTIONS
EXTREME	Event canceled / Extreme and dangerous conditions	Participation stopped / Follow event official instructions
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MODERATE	Less than ideal conditions	Slow down / Be prepared for worsening conditions
Low	Good conditions	Enjoy the event / Stay alert

### Festival Facts and Changes

- We are excited to Welcome back Cafe Tola and Chris Cakes Pancakes!
  - Volunteers will receive a orange voucher from their manager for Pancakes. If you are GF please let us know and Cafe Tola will provide GF breakfast sandwiches
- DJ instead of live band
- Day of Registration and Shirt Tents are located in the bandshell.
- DAT Donuts will be donut vendor again this year! For the entire route and Festival!!

### E-Tickets & T-shirt Pick Up



T-Shirts, Challenge medals & ride guides can be picked up at the following locations:

- North Rest Stop
- South Rest Stop
- Festival



# How can we have THIS much fun?



- We're a community! We're all here to make sure BTD is enjoyable
- If you aren't sure...ask
  - Rules/Guidelines (ask your manager)
  - Everyone's Pronouns (he/she/they)
- Lead with kindness to riders. If someone isn't registered encourage them to do so. But if they don't we will offer them grace & let them continue.

# Questions?

Specific Questions: volunteer@activetrans.org

# ROUTE Positions!

# Volunteer Managers

They'll be wearing orange polos.

## All volunteers are required to check in and out with their Volunteer Manager.

Volunteers will be sent the following info

- 1. Exact location 2. Check in time
- 3. Manager contact information/cell phone

#### **Check in/out Locations:**

Depending on your position, there are five check-in locations

- Grant Park/Butler Field- Ride Marshals and Course Marshals ONLY
  - Bryn Mawr Rest Stop Bryn Mawr and Dusable Lake Shore Drive
  - Museum of Science and Industry 57th Street and DLSD
  - Oakwood Rider Check East Side of Dusable Lake Shore Drive at Oakwood
  - Fullerton Rider Check- East side of DLSD at Fullerton

# ROUTE SCHEDULE

**6:00 am** – DuSable Lake Shore Drive cleared of car traffic by the Chicago Police

**6:30 am** – Bike the Drive start time with

Oakwood checkpoints

Police "all clear" (communicated by radio to our Event Manager, Brittany Gillespie).

Cyclists start to the north and to the south

6:35 to 10:25 am – Riders pass through Fullerton and

**10:25 am** – Bicycle sweeps dispatched from Grant Park/Butler Field

**10:25 am** – No rider passes Grant Park/Butler Field after this time

**10:30 am** – Fullerton and Oakwood rider checkpoints dismantled

**10:30 am** – No rider passes Monroe/DuSable Lake Shore Drive after this time

# ROUTE SCHEDULE CONT.

- **10:30 am** Bicycle sweeps dispatched from North & South
- 10:35 am The last SB riders should pass Roosevelt, having headed south from Jackson at 10:35 am
- 10:35 am The last NB riders should pass Randolph, having headed north from Jackson at 10:35 am
- **10:45 am** Riders are directed inbound at Fullerton and Oakwood
- **11:15 am** Riders will be directed off DuSable Lake Shore Drive all along the route
- **11:30 to 11:45 am** Car traffic fully restored to DuSable Lake Shore Drive
- **11:30 1:00 pm** Jackson remains closed to car traffic

## Safety and Security

- EAS (Event Alert System color coded flags) used by the Marathon and other major events. 12 flag systems spread across event & festival. We are also implementing airhorns. 3 short blasts will alert all to tune into Zello/texts
- City (snow plows/garbage trucks, camera connectivity to DLSD surveillance,)
- Enhanced info about Lakefront Trail Usage & safety tips!
- Potholes are also a safety concern for our riders. Zello a Ride Marshal to mark with spray chalk. If you are able to stay near the pothole to warn riders, please do so.
- Barricades after the event concludes, if you're directed to move a barricade, please move it from the public walkways or foot paths so it's not a tripping hazard
- If you see DuSable Lakeshore Drive exit or entrance unmanned or without a vehicle (no police or Traffic Management personnel), please use Zello and/or CALL communications tent <u>immediately</u>

## Safety and Security Enhancements

- Blue Star Security we've contracted with Blue Star for 8 off-duty officers that can be used as our rapid response team and to help fill gaps.
- Route Captain Lead & Captains Route Captain Lead will oversee a team of 6 Route Captains. Their primary job is route safety and oversight they will work closely with Ride Marshal and Course Marshals
- Safety Shelters We've expanded our safety shelters to now include MSI and Soldier Field North Parking Garages in addition to Millennium Parking (north side is under DLSD underpasses)



### <u>Communication</u>

### We are continuing with Zello app!

This allows seamless communication between route positions.
 We recommend using headphones for better audio.

### **Text Messaging Platform**

 We will more heavily rely on our mass text messaging system for participant communication such as pre-ride reminders and any important day of info!

### 5/3 Bike the Drive App!

We have an app! All of the information for participants can be downloaded!

Thank you for volunteering for the Fifth Third Bike the Drive! We will be using an app called Zello to communicate with each other. Zello is a Push-to-Talk (PTT) app that enables your phone or smart device to work like a walkie-talkie.

You can use it on an iPhone, iPad, Android phones or tablets, and on a PC. We will use it to communicate with live-voice, text messages (Call Alerts), and to send images.

#### SET UP

There are 2 options for signing in:

- 1. Download the app on your phone. You can download here: https://activetrans.zellowork.com/app
- 2. Tap the Zello Work option at the bottom of the screen
- 3. Enter your private Zello Work network, activetrans, your username, and password

2. Tap the Zello Work option at the buttom of the screen



and password" Log In

3. Enter your private Zello Work

network activetrans, your intername,



1143

#### The Second Option:

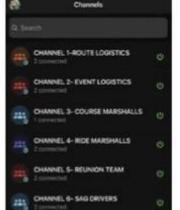


- 1. You will receive a text with a link to download the app
- 2. Repeat steps 2 & 3 from above





After you finished the sign in process. you will be assigned to a channel where you can communicate with your team members. It will look like this:



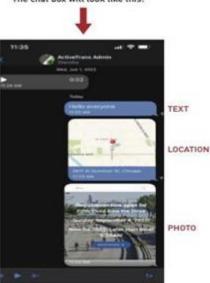
#### **USER TIPS**

Once logged in the app, you can send photos, share your location, send a voicemail to everyone in your channel, and make one-on-one calls if needed. See visual guides below:

- 1. When on the talk screen press and hold the big PTT button [orange circle] until you hear the "chirp", then talk and continue holding the button until you are finished talking.
- Contacts: for private one-to-one talking
- Channels: chose a Channel to broadcast one-to-many in the group.
- 2. Other features:
- Camera icon: send a picture to other staff
- Message icon: send a Call Alert (text message) to other staff
- Available, receive all communications, even if phone is locked. Busy, receive audio communications as voicemails that are stored in the chat, PLEASE REMAIN IN AVAILABLE FOR THE DURATION OF THE EVENT.



SEND YOUR LOCATION The chat box will look like this:



#### **EQUIPMENT PREP**

- 1. Test Zello to ensure it is working on your device.
- 2. Bring headphones to the event.
- 3. Ensure the battery is charged and the power is on.
- 4. Bring a backup power block for your device. We will also have some available.
- 5. Keep the volume high enough to be able to hear communications.
- Periodically check to make sure everything is working.

#### **EQUIPMENT PREP**

- Clarity: Your voice should be clear. Speak a little slower than normal.
   Speak in a normal tone, do not shout.
- Simplicity: Keep your message simple enough for intended listeners to understand. Think before you speak. Decide what you are going say and to whom it is meant for.
- 3. Brevity: Be concise and precise and to the point.
- 4. Location: Include location and incident details.

Volunteers to note the Light Pole marking system in the event of an emergency. These are located up and down DLSD as well as around Grant Park. They can be used to help relay location in the event of an emergency.



#### ZELLO ISSUES

In case you run into any issues with Zello please refer to the attached Communication Flow Chart for Manager Cell Phone numbers.

If you cannot reach a manager by their cell phone number, you can call the non-emergency event hotline at 312-216-0464.

Your last option is to call Joe on his personal cell phone, 713-494-1490. Please let Joe know if you are having trouble logging in or have any questions. She can be contacted by email, joe@activetrans.org, or personal cell phone, 713-494-1490.

Ride On!

# BIKE置DRIVE

**ACTIVE TRANSPORTATION ALLIANCE** 

#### **Event Manager**

Brittany Gillespie – 901.786.3150

#### Communications Managers

Kevin Crowley - 773-251-2247 Jason Jenkins - 773-505-2657

#### Zello - CHANNEL 1 ROUTE LOGISTICS

#### **Event Manager**

Brittany Gillespie-901.786.3160

#### S-Finish/Jackson/Monroe Mgr

Rubani Shaw - 773.710.3446 Roland Hayes - 312-860-2229

#### **Fullerton Rider Checkpoint**

Betty Vandenbosch -954-638-9324

Darrel Wood - 773-456-0279

#### Oakwood Rider Checkpoint

Alex Perez - 773-844-6052 Dan Evans - 847-722-5921

#### Route Captain Leader

Ardarius Blakely - 678,517,3985

#### **Route Captains**

 Mark Penzien - 734-223-3490 2. Sandra Davila - 917-386-5344

3 Daniela Hernandez 312-774-0865

4. Hamzat Azeez - 773-263-0872

5. Jav Kelsaw – 317-496-4763

6. Joe Ignatius – 312-523-9980

#### Security Liaison

Rhonda Anderson - 773-919-1084

#### **ATA Executive Director**

Amy Rynell - 312-859-0232

**DCASE & City Services** 

#### Zello - CHANNEL 2 EVENT LOGISTICS

#### **Event Manager**

Brittany Gillespie - 901.786.3150 Volunteer Manager/Tent

Christian Helem - 773-682-8951

#### Festival Manager Cynthia Bedolla - 312-607-8829

#### Festival & Prod. Assistant Rory Haves - 847-431-0829

**Event Interns** 

Aissa Avilla - 312-487-0782 Joe Barry - 713-494-1490

#### South Rest Stop Managers

Melody Geraci - 773-398-7898 Maggie Czerwinski 616-822-1389 Diamond Allen - 314-800-3918

#### Central Rest Stop Mgr

Bryce Sabin - 312-800-3175

#### North Rest Stop Mgr

Travis Cronkite - 773-964-9071 Suza Bar -530-307-0765

#### M&C/Media

Clare McDermott - 773-391-7709

#### T-shirt Manager

Tish Bailey - 773-865-2685

#### VIP Tent

Julie Strand - 815-263-7577

#### Pancake Tent

Luann Hamilton - 773-307-2396

#### Beer Tent

Melissa Gutierrez -773-706-7115

#### Zello - CHANNEL 3 COURSE MARSHALS

#### CENTRAL Mgrs

Elizabeth Adamczyk- (773) 370-2038 Lorenzo Grego - 773.322.7973 Sean Robinson - 425-281-8132 Dave Simmons - 847-254-0873

#### **NORTH Mgrs**

Ted Villaire - 312-563-1118 Frank Geilen - 773-294-8568

#### **SOUTH Mgrs**

Jim Merrell - 773-456-1345 Daphnay Sagaille - 847-997-5761

Use ZELLO to contact Managers, use CELL Phone as back up and non-emergency hotline as last resort

312-216-0464

#### Volunteer Accommodations Mgr

Stephen Sanders 312-898-2526

> Faraz Hussain 312-285-0370

#### Zello - CHANNEL 4 RIDE MARSHALS

#### Ride Marshal Mgrs

Roland Haves 312-860-2229

Rubani Shaw 773-710-3446

#### Route Captain Leader

Ardarius Blakely 678.517.3985

#### Volunteer Accommodations

#### Mgr

Stephen Sanders 312-898-2526

Faraz Hussain 312-285-0370

Use ZELLO to contact Managers use CELL Phone as back up and non-emergency hotline as last resort

312-216-0464

#### Zello - CHANNEL 5 REUNION TEAM

#### **Reunion Managers**

CENTRAL Eva Rowe 773-383-8129

#### **NORTH**

Travis Cronkite 773-964-9071

#### SOUTH

Melody Geraci 773-398-7898

#### Zello - CHANNEL 6 SAG

#### SAG Driver Manager

David Powe 312-530-3248

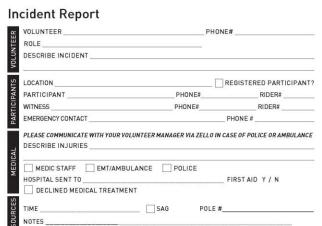
#### SAG Drivers

Martin Frank - 630-240-4790 Miranda Davis - 302-402-4845 Dave McDermott 312.388.8737 Sofia Garcia - 773-915-3860 Bob Rynell - 773-403-7795 Brandon Sheppard, 815-474-3815

# Incident Report, Bike Tag and Reunion

- Incident Report- We've updated our incident reports to be more specific
  and reflective of what info is usually provided and what's needed! We
  have a digital version that will be available via Zello on the morning of the
  event Make sure to get the Rider Number each time.
- Bike Tag- Only used in the event that a rider gets transported off the course without their bike. We need to get the bike back to the owner!
- Reunion Seperate PINK form. Used in the event that a rider gets
  separated from their group. This can happen to people of many ages!
  Please remember to be kind and remind them that we always unite foly back together!:)

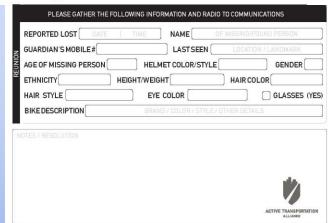
### Take a look at them!



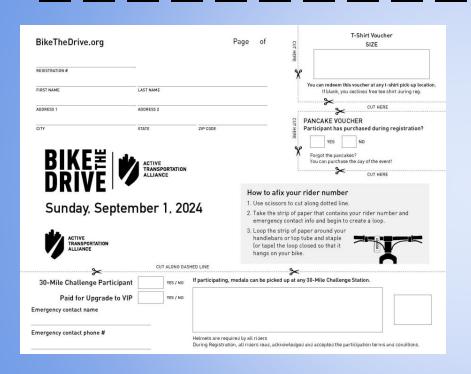
# PLEASE GATHER THE FOLLOWING INFORMATION AND RADIO TO COMMUNICATIONS BIKE COLOR \_\_\_\_\_\_ BIKE BRAND \_\_\_\_\_ IDENTIFYING CHARACTERISTICS: [bell, basket, rack, mirror, etc.] \_\_\_\_\_ NOTES:



#### Missing Person / Reunion Team



### E-Tickets & T-shirt Pick Up



T-Shirts, Challenge medals & ride guides can be picked up at the following locations:

- North Rest Stop
- South Rest Stop
- Festival



# How can we have THIS much fun?



- We're a community! We're all here to make sure BTD is enjoyable
- If you aren't sure…ask
  - Rules/Guidelines (ask your manager)
  - Everyone's Pronouns (he/she/they)
- Lead with kindness to riders. If someone isn't registered encourage them to do so. But if they don't we will offer them
   grace & let them continue.

# What's Next?

Email from Volunteer Managers
You will receive a text message link to log into your channels

## THANK YOU!!

- Make sure to have fun and ensure our participants have fun too!
- Stay safe! If you feel ill before the event, please alert your Manager ASAP! We'd rather have you home and safe!



# Questions

Specific Questions: volunteer@activetrans.org