

SAG DRIVER VOLUNTEER

JOB SUMMARY: Safe drivers pick up cyclists whose bicycles no longer function. Please remember to drive slowly and watch for cyclists on Lake Shore Drive.

IMPORTANT NOTES:

1. Display your Fifth Third Bike the Drive Access and SAG vehicle placards on the window for entry to LSD. In the case of difficulty accessing the Drive due to TMA restrictions/miscommunication, radio SAG Manager immediately
2. Upon completion of shift return all incident reports and any riderless bikes to SAG Manager.
3. SAG Drivers should not use Zello while driving. Pull over to the side of the street to talk.

- 1 5:00am / Check in at the southeast corner of Jackson and Columbus. Park on the east side of Columbus in the northbound direction. Check-in at the Volunteer tent with the SAG Marshal Manager to set up Zello, get supplies, and (if applicable) pick up your SAG vehicle. SAG Drivers will be assigned to a station where they will wait to be dispatched by the SAG manager to help participants and/or bicycles that need a ride to the nearest Rest Stop or back to the Post-Ride Festival.
- 2 6:15am / When dispatched, SAG Drivers remain with the participant until the situation is resolved. Be sure to complete incident report for all dispatches and pickups. Once the participant has been transported, contact the SAG manager to receive further instructions as to the next location.
- 3 You may be asked to pick up and transport lost riders. If you see someone who appears to be lost or have lost someone, ask that person to wait with you, and Zello your Manager. Please make sure to be a calming force and let them know that they will be reunited with their family/party as soon as possible.
- 4 Fullerton and Oakwood are checkpoint and optional turn around locations. SAG vehicles can enter the Drive at these intersections, if necessary.
- 5 11:15-11:30am /Return to Jackson and Columbus at the end of the ride. If Lake Shore Drive is open, SAG vehicles may return to the start via LSD.

SAG VEHICLE STATION LOCATIONS:

- Grand (500 N) and Lake Shore Drive northbound on-ramp
- Belmont (3200 N) and Lake Shore Drive northbound on-ramp
- North Rest Stop – Bryn Mawr and Lake Shore Drive southbound on-ramp
- Roosevelt and Lake Shore Drive southbound on-ramp
- 31st Street and Lake Shore Drive southbound on-ramp
- South Rest Stop – Museum of Science and Industry (northbound Lake Shore Drive in front of barricades)

SAFETY INFORMATION

- If directed by your managers and course officials, direct participants to the following Safety Shelters:
 - Festival – Millennium Parking Garage underground lots. Entrances are located near the Northwest corner of Butler Field at the intersection of Columbus Dr. & Monroe Street.
 - South Side of the course- Either Museum of Science and Industry Parking Garage (located where?) or Soldier Field Parking Garage (located where).
- North Side of the course - use DuSable Lakeshore Drive underpasses.
- Potholes are also a safety concern for our riders. If you see a pothole, please mark with spray chalk and/or caution tape. If you are able to stay near the pot hole to warn riders, please do so.
- If you see DuSable Lakeshore Drive exit or entrance unmanned (no police or Traffic Management personnel), please alert your volunteer manager immediately.