

# COURSE MARSHAL VOLUNTEERS

**JOB SUMMARY:** Direct riders along the course, adjust barricades as necessary, and offer encouragement while enjoying a summer morning on the Lakefront. Course Marshals will be stationed in groups along the entire length of DuSable Lake Shore Drive and at the Start/Finish area. Bring your bike and helmet if you are able, so you can go to different locations if needed.

**JOB DETAILS:** All Course Marshals need to **CHECK IN AT 5:00 am**. See below for check-in locations. It is extremely important to be punctual for this volunteer position. After check-in, Course Marshals may bike directly to their assigned locations using the lakefront path before DuSable Lake Shore Drive opens.

## COURSE MARSHAL CHECK-IN LOCATIONS:

**North Side:** Bryn Mawr, west of DuSable Lake Shore Drive (North Rest Stop)

**Central:** Northeast corner of Jackson & Columbus (Volunteer Tent/Festival)

**South Side:** 57th, west of DuSable Lake Shore Drive (Museum of Science and Industry/South Rest Stop)

**For Course Marshals who want to take the bus transport to their stations – THE BUS DEPARTS AT EXACTLY 5:30am to take riders to their assigned locations. DO NOT BE LATE.**

- 1 6:15am /** Pull the barricade(s) across the street level entrance. The police may or may not be available to assist. There will be optional turnarounds at Oakwood, on the South Side, and at Fullerton, on the North Side.
- 2** Cheer riders on and encourage them to keep going. This is the longest ride some of our participants have attempted this year and may be the longest ride they attempt all year long.
- 3** If a rider has a mechanical problem, use Zello to call a Ride Marshal for assistance. Make sure to include the location and the nature of the mechanical problem.
- 4** If a rider appears lost or is looking for someone that they have lost, ask that person to wait with you and Zello your Manager for how to proceed.
- 5** Assist riders with any accident that may occur. Please reference the incident guidelines for what to do in case of injury.
- 6 10:45 am /** All participants riding north toward Fullerton are required to use the turnaround and ride back south to the Festival area; all participants riding south toward Oakwood are required to use the turnaround and ride back north to the Festival area.
- 7 11:05 am /** All participants are directed from DuSable Lake Shore Drive to the Lakefront Trail to ride back to the Festival area at Jackson and DuSable Lake Shore Drive. After the final Ride Marshal and police car follow the last riders past your station, remove the barricades at the DuSable Lake Shore Drive on-ramps. **If you are pulling a barricade off the Drive, do not block sidewalks or footpaths with the barricades.**

## SAFETY INFORMATION

- If directed by your managers and course officials, direct participants to the following Safety Shelters:
  - Festival – Millennium Parking Garage underground lots. Entrances are located near the Northwest corner of Butler Field at the intersection of Columbus Dr. & Monroe Street.
  - South Side of the course- Either Museum of Science and Industry Parking Garage (enter at the northwest corner of MSI), located at E. 57th Street and S. Cornell Ave or Soldier Field Parking Garage (accessible via 18th St.)
- North Side of the course - use DuSable Lake Shore Drive underpasses
- Potholes are also a safety concern for our riders. If you see a pothole, please mark with spray chalk and/or caution tape. If you are able to stay near the pot hole to warn riders, please do so.
- If you see DuSable Lake Shore Drive exit or entrance unmanned (no police or Traffic Management personnel), please alert your volunteer manager immediately.



**Lost and Found** is located in the Festival at the Information tent.



**Need a Restroom?** Each rest stop and check point has port-o-lets. Or request Volunteer accommodations or a SAG vehicle to come take your spot while you go to restroom.



Need additional help during your shift, contact your **Volunteer Manager**.



If you experience harassment or discrimination and would like to report it, scan this QR code. An Event Manager will reach out to you following the event.



FIFTH THIRD  
BANK



## KEY MESSAGES FOR COURSE MARSHALS

“Fast riders keep left. Slower riders please keep right.”

“Pass on the left.”

“This is not a race. Please be respectful of other participants.”

“Share the road.”

“All riders must wear helmets.”

“Please don’t ride more than 2 abreast. Give other riders space.”

“X miles until the next rest stop” (Ask your manager if unsure where the next rest stop is)

“There is an optional turn-around points at Oakwood and Fullerton.

“Check out the festival in Grant Park after your ride!”

“Ride closure procedures begin at 10:30am. No riders will be allowed to leave the festival area on Lake Shore Drive after 10:30am”

\*Any other messages your manager may tell you to pass along to riders.