



FIFTH THIRD
BANK



ACCOMMODATIONS TEAM VOLUNTEER

Mobile volunteer support. Provide water replenishment and snacks to Course Marshals along the route. Volunteer Accommodations Team members are asked to provide their own bike trailer and must wear a helmet.

- 1 Check-in at **5:30 am** to receive volunteer fuel supplies, first aid kit, incident reports and your volunteer t-shirt
 - 2 Assist unloading supply trucks, Replenish items, Keep the rest stop clean
 - 3 Hand out single portion sizes to riders
 - 4 Ask participants to show their Rider Numbers to receive water or snacks
 - 5 Use plastic gloves when handling food
 - 6 Ensure all participants ride in the same direction
 - 7 Be aware of bike repair, first aid, and reunion locations to direct riders and help them find the location they are looking for. If a rider appears lost or is looking for someone they have lost, help that person find the Reunion Coordinator at your rest stop.
 - 8 Pay attention to and cheer on riders
- If you see pedestrians trying to cross at Jackson or Monroe please tell them those crosswalks are closed and that they should use the Randolph or Roosevelt road crossing.
 - Potholes are also a safety concern for our riders. If you see a pothole, please mark with spray chalk and/or caution tape. If you are able to stay near the pot hole to warn riders, please do so.
 - If you see DuSable Lake Shore Drive exit or entrance unmanned (no police or Traffic Management personnel), please use Zello to immediately alert your Volunteer Manager.



Lost and Found is located in the Festival at the Information tent.



Need a Restroom? Each rest stop and check point has port-o-lets. Or request Volunteer accommodations or a SAG vehicle to come take your spot while you go to restroom.



Need additional help during your shift, contact your **Volunteer Manager**.



If you experience harassment or discrimination and would like to report it, scan this QR code. An Event Manager will reach out to you following the event.

