

# VIP Tent - VOLUNTEER INFO

## Wrist band/check in

- People with wristbands AND stamps can walk right in (must have both)
- Those without wristbands/stamps should check in
  - Find name on list (see below if they are not on the list)
  - Give wrist band/stamp hand (so we know they checked in)
  - Mark on the list that they have checked in
  - Please allow children of VIP's to enter, but other guests should be on the list
- No wristband/Not on list?
  - Check the full invite list to see if they were invited
  - Ask Julie for feedback if still unsure if the person should be let in
  - Determined to not be a VIP
    - Offer an upsell to VIP (\$50) – Julie can execute via Square
- ATA will have a point person onsite to assist in case a VIP is not on the list and a judgment call needs to be made

## FAQ

### **What is this?**

It's a hospitality tent for event sponsors, supporters and participants that paid extra for the VIP experience.

### **What do I get as a VIP?**

Breakfast, refreshments, 1 free beer ticket (must be 21+), luxury restroom, seating and a private bike parking area